Q: Why do I need an eye examination, especially if I haven’t had a prescription change or I don’t have a vision problem?

A: An eye examination means more than getting a prescription – it evaluates your eye health and is critical in the early detection of several vision related – and health – related conditions, including glaucoma, diabetes, cataracts, and hypertension. And because early detection is the key for treatment, periodic eye examinations play a vital role in ensuring the health of your eyes.

Eye examinations are also important for the health and safety of children. The American Optometric Association recommends that children receive their first eye examination as early as six months of age. Afterwards your provider will advise you when your child’s next examination should be scheduled.

EyeMed’s providers are dedicated to preserving your vision, while also making it convenient for you to receive quality eye care. To find out more about eye examinations and eye health, visit www.eyemedvisioncare.com and select “Eye Care Basics.”

Q: What are the benefits of selecting eyewear from an EyeMed provider?

A: When visiting a provider in the EyeMed network, you can choose from a wide variety of frames to fit your lifestyle. You can choose traditional, contemporary or fashion frames. Many EyeMed providers carry frames from Luxottica, the world’s leading frame manufacturer of such brands as Anne Klein®, Brooks Brothers®, Persol®, and others.

EyeMed recommends that you consult with your provider if you have questions about how your vision care plan will be applied to your eye wear selection.

Q: Will I save more with this vision care benefit, or with an eyewear coupon or other promotional offer?

A: Take a few minutes to review your plan coverage. In almost every instance, you will find your vision care plan will deliver greater savings at more provider locations than a coupon or special

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☆ Please refer to your group’s benefits for specific details regarding plan coverage.
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Q: Will I need to obtain a claim form to receive services?

A: No, with your EyeMed Plan, you do not need to obtain a claim form for the in-network services. Simply tell your provider you are an EyeMed member when you make your appointment or visit a participating provider location. If you receive an EyeMed Vision Care ID card, you should present this card to easily identify yourself as an EyeMed member.

Q: I have a lens prescription. Is an examination required before I receive eyeglasses or contact lenses?

A: To receive eyeglasses or contact lenses, you must have an unexpired prescription. (Like most medical prescriptions, prescriptions for eyewear expire.) Eye exams are an important part of your overall health as well as your eye health, so EyeMed recommends scheduled visits to an eye care professional.

If your prescription was recently written, we still recommend asking an EyeMed provider whether or not the prescription is recent enough to be filled. For contact lenses, the EyeMed provider may need to conduct some additional services for fitting and follow-up to ensure your eye health, comfort, and a proper fit.

Q: What do I need to do in order to Enroll in EyeMed’s Vision Care Plan?

A: Simply fill out your enrollment form (or follow your organization’s benefit enrollment process) and submit it as instructed. If you have questions about how to enroll or about eligibility requirements, contact your Benefits Administrator for more information.

Don’t forget you can receive your benefit on or after your plan’s effective date. EyeMed providers are not able to provide services under your vision care plan before the effective date.

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